

PEOPLE HAVE PRIORITY



Instructions for use



CE

assistina^{TWIN}

MB-302

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Symbols in the Instructions for Use



WARNING!
(if persons could be injured)



ATTENTION!
(in cases where something
could be damaged)



General explanations,
without risk to
persons or property



Call customer service

Symbols on the device



Consult instructions
for use



Do not dispose of
with domestic waste

REF

Article number



Date of manufacture



Data Matrix code
for product information
including UDI (Unique
Device Identification)

SN

Serial number

V

Supply voltage
of the unit



CE mark



DC – direct current

Symbols on the packaging/cartridge



This way up



Fragile, handle with care



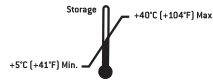
Keep dry



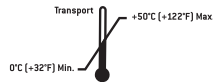
“Der Grüne Punkt” (The Green Dot)
trademark of Duales System
Deutschland GmbH



Trademark of RESY OfW GmbH
for identification of recyclable
transport and outer packaging
of paper and cardboard



Permitted temperature
range for storage



Permitted temperature
range for transport:



Humidity,
limitation



CE mark



Keep away from heat



Use by



Caution: According to
Federal law, this medical
device may only be sold by
or on the order of a dentist,
physician or any other
medical practitioner
licensed by the law of the
State in which he or she
practices, and who intends
to use or order the use of
this medical device.

1. Introduction



For your safety and the safety of your patients

These instructions for use explain how to use your product. However, we must also warn against possible hazardous situations. Your safety, the safety of your team and, of course, the safety of your patients, is of paramount importance to us.



It is therefore essential that you observe the safety notes on pages 12 – 13.

Intended use

Unit for cleaning the spray channels and lubricating the moving parts of dental transmission instruments, turbines, air motors and air-driven dental scalars.

Misuse may damage the medical device and subsequently cause risks and hazards for users and third parties.



When transmission instruments are prepared with the medical device, they are neither disinfected nor sterilized. After cleaning of the spray channels and oil service of the transmission instruments with the medical device, they subsequently need to be disinfected and sterilized.

Qualifications of the user

We have based the development and design of the medical device on the target group of dentists, dental hygienists and dental assistants.

Introduction



Production according to EU Directive

The medical device meets the requirements of Directive 93/42/EEC.



Responsibility of the manufacturer

The manufacturer can only accept responsibility for the safety, reliability and performance of the medical device if it is used in compliance with the following directions:

- > The medical device must be used in accordance with these instructions for use.
- > The medical device does not have any components that can be repaired by the user (with the exception of replacing the O-rings, cartridges, filter and air filter). Assembly, modifications or repairs must only be undertaken by an authorized W&H service partner (see page 53).
- > The electrical installation at the premises must comply with the regulations laid out in IEC 60364-7-710 [>Installation of electrical equipment in rooms used for medical purposes<<] or with the regulations applicable in your country.
- > Unauthorized opening of the equipment invalidates all claims made under warranty and any other claims.

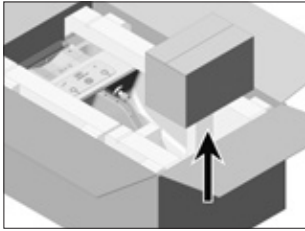
2. Electromagnetic compatibility (EMC)



Medical electrical equipment is subject to particular precautions with regard to EMC and must be installed and put into operation in accordance with the EMC notes included.

W&H only guarantees compliance of the medical device with the EMC Directives when it is used with original W&H accessories and spare parts. The use of accessories and spare parts that have not been approved by W&H may lead to increased emission of electromagnetic interference or to reduced resistance to electromagnetic interference.

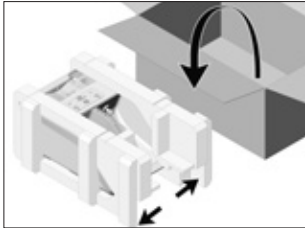
3. Unpacking



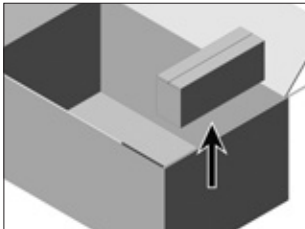
- 1 Remove the cardboard box with the TWIN Care SET.

W&H packaging is environmentally friendly and can be disposed of by industrial recycling companies.

However, we recommend that you keep the original packaging.



- 2 Lift out the device.



- 3 Remove the cardboard box with the:
 - > HPI adaptor;
 - > air connection hose;
 - > power supply unit.

4. Scope of delivery

| REF | Description |
|---|--|
| REF 30310 REF 07477400 REF 02697000 REF 07477500 REF 07484000 | W&H Assistina TWIN (MB-302) HPI adaptor Air connection hose Power supply unit MB-302 TWIN Care SET MB-302: <ul style="list-style-type: none">> W&H Active Fluid cartridge, MC-302, 200 ml> W&H Service Oil F1 cartridge, MD-302, 200 ml> Filter |

5. Safety notes



Please observe the following instructions under all circumstances

- > Before using the medical device for the first time, store it at room temperature for 24 hours.
- > Always place the medical device on a flat, level surface.
- > Only set up the device in sufficiently well ventilated rooms!
- > Always ensure that the correct operating conditions are provided.
- > Before every use, check the medical device for damage, leaks and loose parts (e.g., adaptor, filter compartment cover).
- > Always close the sliding window before you use the device!
- > Keep the device closed during the maintenance process!



Improper use

Improper use and unauthorized assembly, installation and modification of or repairs to the medical device or failure to comply with our instructions invalidates all claims under warranty and releases us from all other claims!

Power supply unit

Only use the power supply unit supplied.



Arrange the device in such a way that the power supply unit is easily accessible.

In dangerous situations, the device can be disconnected from the power supply using the power supply unit.

Safety notes

Device

The medical device is classed as »conventional equipment« (closed equipment without protection against the ingress of water).

Process fluids



- > If inhaled: Supply fresh air; consult doctor in case of complaints.
- > Following contact with skin: Wash off with soap and plenty of water.
- > Following contact with eyes: Rinse opened eye for several minutes under running water.
If symptoms persist, consult a doctor.
- > If swallowed: If symptoms persist, consult a doctor.
- > Only use process fluids which have been approved by the manufacturer.

Approved process fluids

- > W&H Active Fluid, MC-302
- > W&H Service Oil F1, MD-302

Cartridges

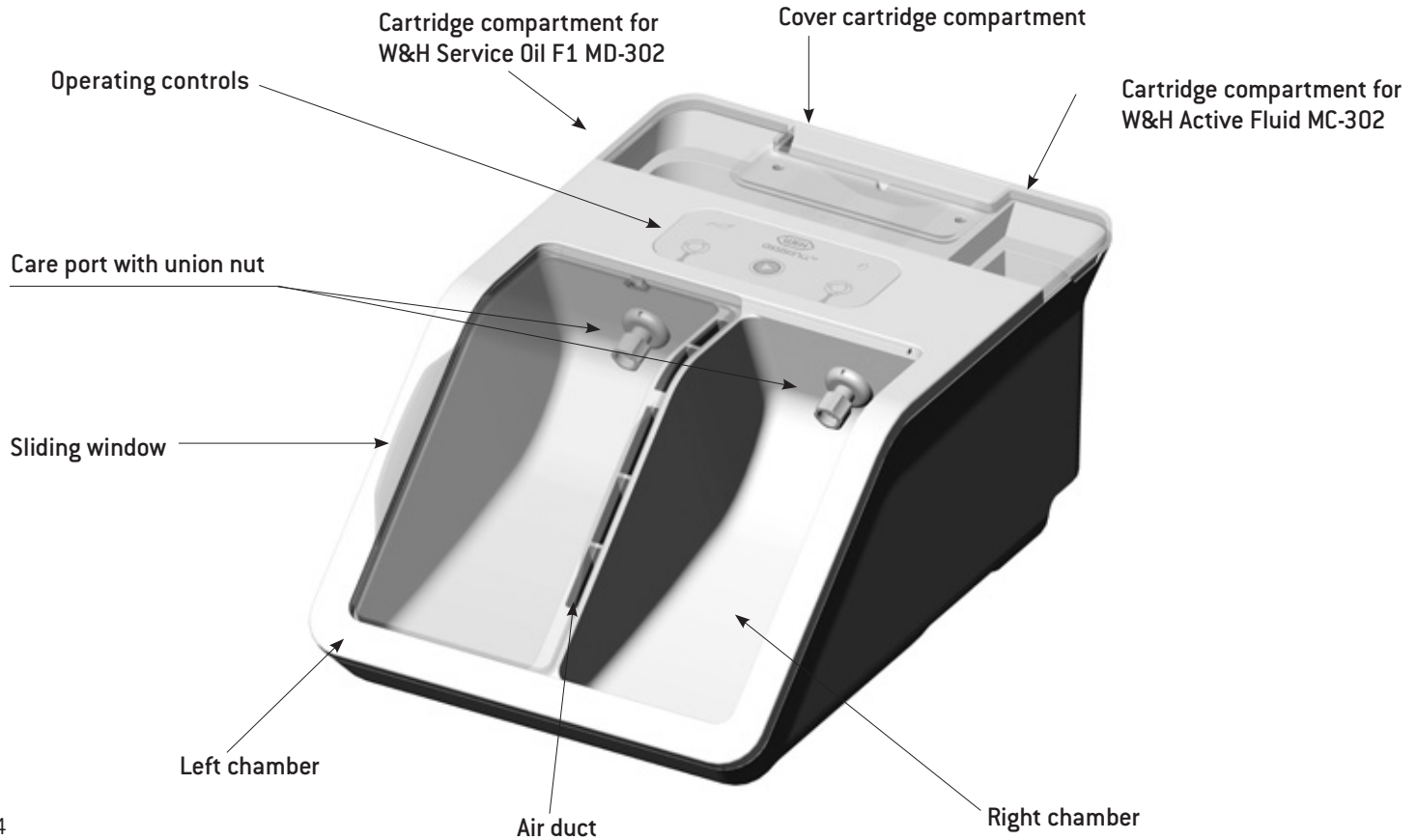


- > Replace cartridges immediately if they display faults or leak!
- > Do not expose the cartridges to direct sunlight!

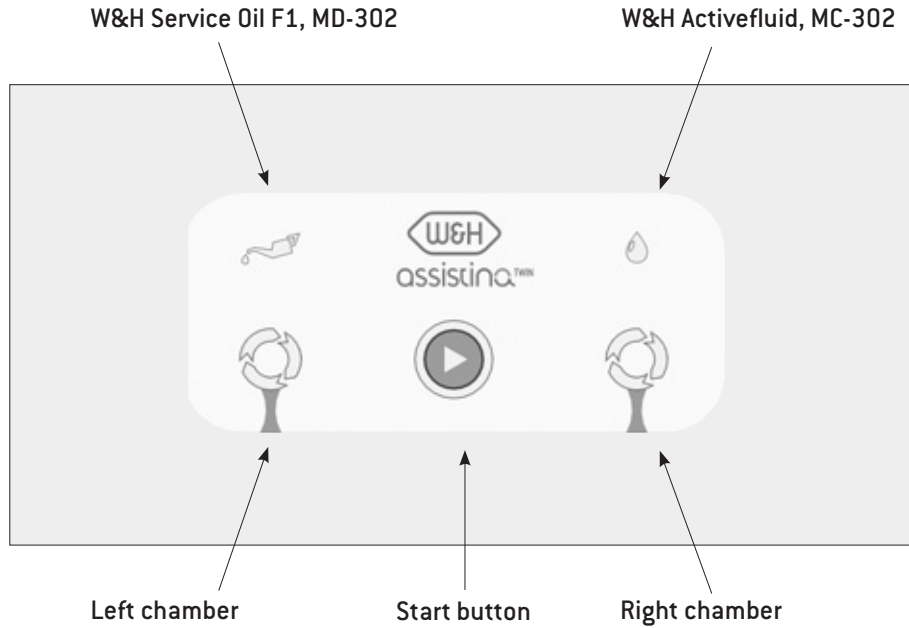


The cartridge spike in the device is sharp.
Be careful not to injure yourself on the projecting spike.

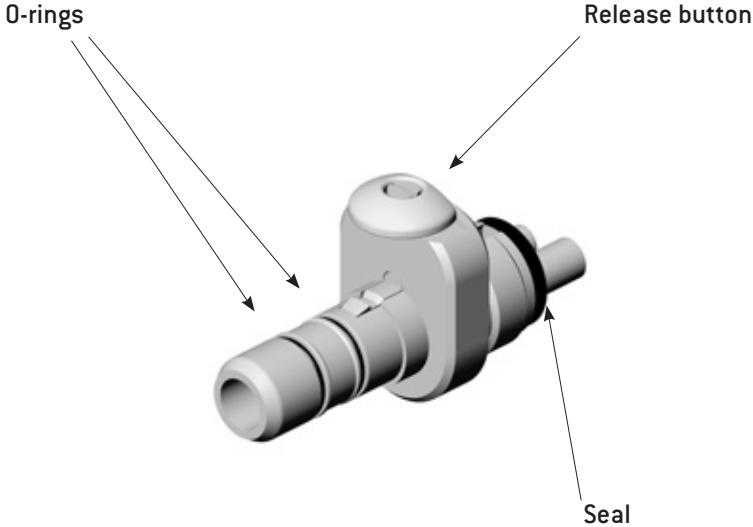
6. Description – front panel



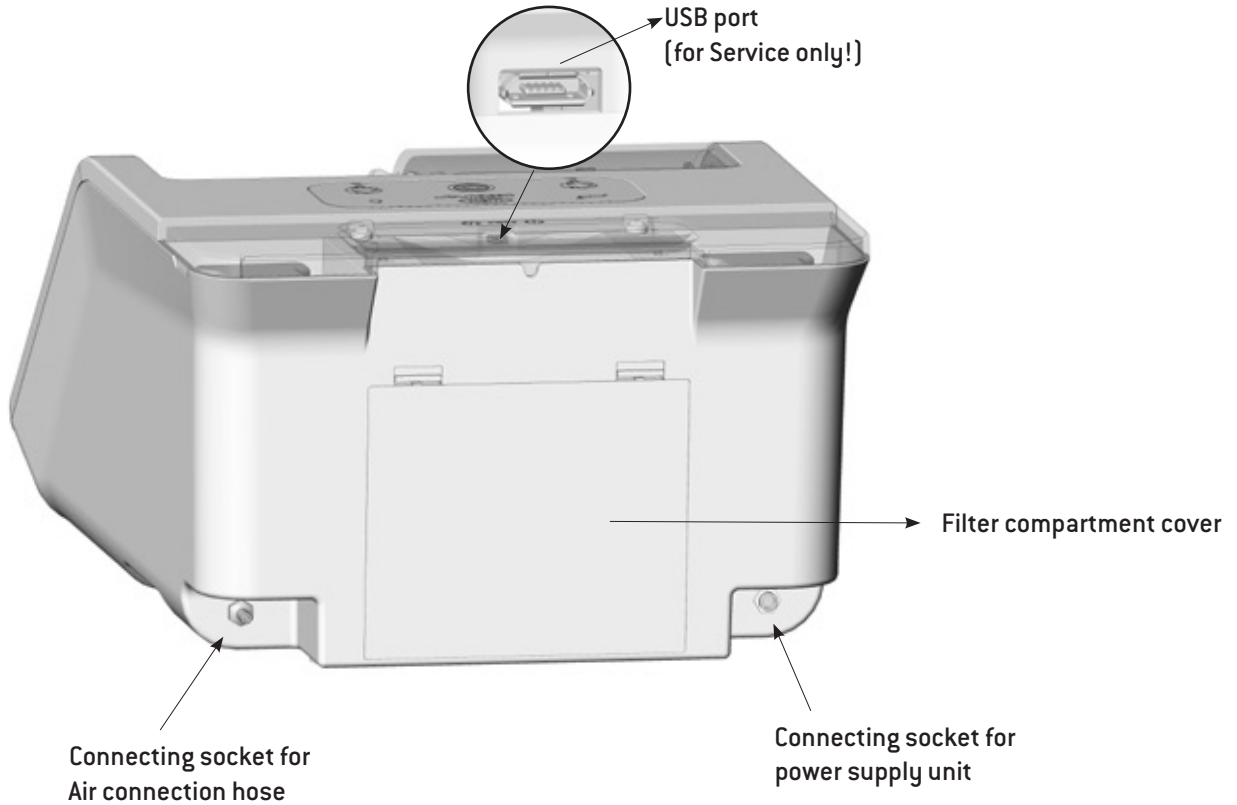
Description – LED display



Description – HPI adaptor



Description – rear panel



7. Start-up – insertion/removal of a cartridge

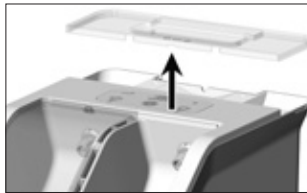


The cartridges must be at room temperature when they are inserted.

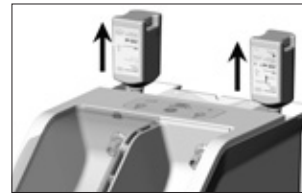


The cartridge spike is sharp.

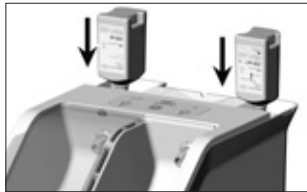
Be careful not to injure yourself on the projecting spike.



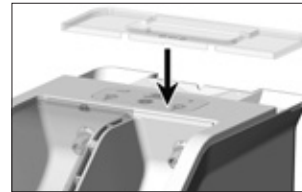
- 1** Remove the cartridge compartment cover.



- 3** Removing a cartridge.
> Pull out the cartridge.



- 2** Inserting a cartridge.
> Push the cartridge in as far as it will go



- 4** Replace the cartridge compartment cover.

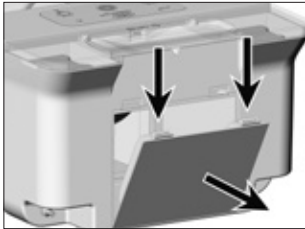


Whenever you replace a cartridge:

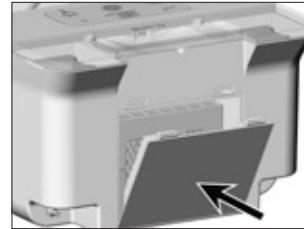
- > always clean and disinfect the cartridge compartment,
- > perform the initial filling.

Observe the manufacturer's instructions on use of the disinfectant.

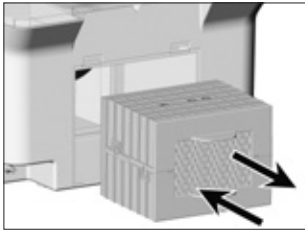
Start-up – insertion/removal of a filter



- 1** Open the filter compartment cover.



- 3** Close the filter compartment cover.



- 2** Insertion/removal of a filter.
- > Push the filter in as far as it will go.
 - > Pull out the filter.



Always clean and disinfect the filter compartment whenever you replace a filter. Observe the manufacturer's instructions on use of the disinfectant.

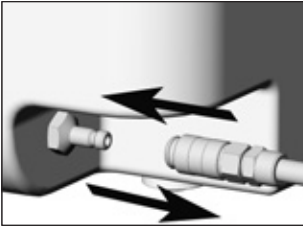
Start-up – general



Only use clean, filtered compressed air.

- > Unfiltered or contaminated compressor air is not cleaned.
- > Replace the filter if contaminated.

Connection/disconnection of the air connection hose



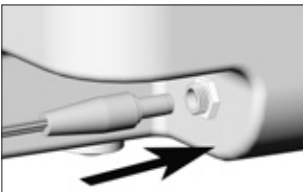
- 1 Connect the air connection hose.
- 2 Disconnect the air connection hose.



Always place the Assistina TWIN on a flat, level surface.

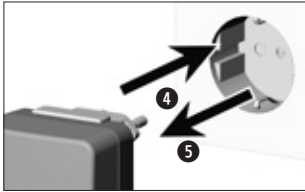
Make sure that it is easy to disconnect the Assistina TWIN from the power supply.

Connection of the power supply unit




- 3 Connect the power supply unit to the medical device.

Start-up – general



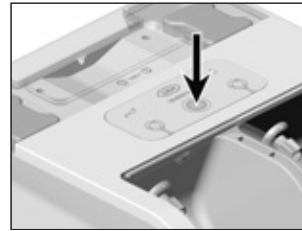
- ④ Plug the power supply unit into a power socket.
- ⑤ Pull the power supply unit out of the socket.

Start-up – initial filling

-  > Carry out the initial filling without a transmission instrument.
- > It does not matter which chamber you fill first.




- 1 Close one chamber using the sliding window.



- 2 Press the »Start« button for approx. 5 seconds.




The initial filling of the first chamber will take approx. 1 minute.

-  > The LED for the chamber flashes green.
- > The W&H Service Oil and W&H Active Fluid LED are green.



The initial filling of the first chamber has completed successfully.

-  > The LED for the first chamber is green.
- > The LED for the second chamber is orange.
- > The W&H Service Oil and W&H Active Fluid LED are green.

Start-up – initial filling



- ③ Close the other chamber using the sliding window.
The initial filling continues automatically.



- The initial filling of the second chamber will take approx. 1 minute.
- > The LED for the chamber flashes green.
 - > The W&H Service Oil and W&H Active Fluid LED are green.



- The initial filling has completed successfully.
The LED for both chambers are green.



Following the initial filling, clean both chambers with a damp cloth.

Start-up – standby mode



The device switches to standby mode:

- > when the power supply unit is inserted in the socket; or
- > if it is not operated for 15 minutes.



All LED are off.



Activating the Assistina TWIN

- > Press the »Start« button.



All of the LED are white for 1 second.
A signal tone sounds.

Ready for use



The start button is green.

Start-up – test run

- > Place a pre-disinfected transmission instrument onto the care attachment (see pages 27 – 29).
- > Start the Assistina TWIN (see page 30).



The transmission instrument will be slightly moist when you take it out.
It then needs to be manually disinfected and sterilized.

- > In the event of malfunctions (e.g., vibrations, unusual noises, overheating, failure or leakage), **switch the medical device off immediately** and contact an authorized W&H service partner (see page 53).

8. Hygiene and maintenance – general



> Follow your local and country-specific laws, directives, standards and guidelines for cleaning, disinfection and sterilization.



> Wear protective clothing.

> Clean and disinfect the transmission instruments **immediately after each treatment**, in order to rinse out any liquid (e.g. blood, saliva etc.) that may have got inside and to prevent inside parts from seizing.

> Sterilize the transmission instruments after processing them with the medical device.

> Refer to the »Hygiene and care« instructions in the instructions for use of the transmission instruments.

> After having been reprocessed with the medical device, the transmission instruments are prepared for disinfection and sterilization.

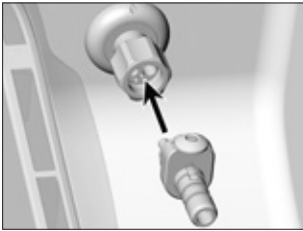
> Make sure that the exterior of the transmission instruments is completely dry prior to disinfection and sterilization.

Hygiene and maintenance – attaching/removing the adaptor



Damaged or leaking O-rings should be replaced immediately (see page 37).

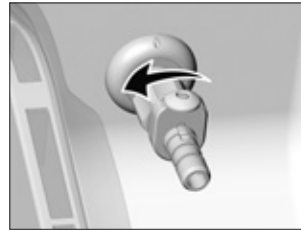
Connecting



- 1 Push the adaptor as far as it will go on the care attachment.

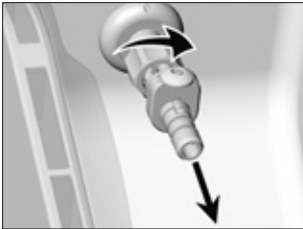


Make sure that it is correctly positioned.



- 2 Firmly tighten the union nut anti-clockwise by hand (leak tightness).

Disconnecting



- 1 Unscrew the union nut by hand in a clockwise direction and remove it. Carefully pull the adaptor off the care attachment.

Hygiene and maintenance – loading/removing

Transmission instruments with ISO or Roto Quick connection



❶ Push the transmission instrument with the coolant outlet facing downwards onto the adaptor.



For air motors set the direction of rotation via the switching ring to clockwise or anti-clockwise. It does not operate in the »0« position.



❷ Carefully remove the transmission instrument.

> Press the release button on the HPI adaptor

or



> Slide the retention sleeve of the Roto Quick adaptor upwards.

Hygiene and maintenance – loading/removing



Transmission instruments with a fixed RM connection can be pushed straight onto the care attachment.

Loading transmission instruments with fixed RM connection

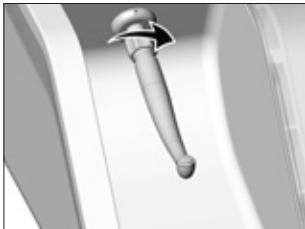


- 1 Push on the transmission instrument.



- 2 Firmly tighten the union nut anti-clockwise by hand [leak tightness].

Removing transmission instruments with fixed RM connection




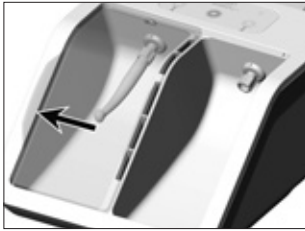
- 1 Unscrew the union nut by hand in a clockwise direction and remove it.



- 2 Pull off the transmission instrument.

Hygiene and maintenance – maintenance process

-  > The amount of W&H Active Fluid, MC-302 and W&H Service Oil F1, MD-302 used in the maintenance process is carefully metered.
- > The maintenance process always runs automatically and identically in both chambers.



1 Close the sliding window.



2 Press the »Start« button.

Hygiene and maintenance – maintenance process



The maintenance process is performed.



> The LED flashes green.

> The maintenance process runs automatically and takes approx. 10 seconds.



The maintenance process has completed successfully.



> The LED for the chamber is green.

> A signal tone sounds.

Hygiene and maintenance – oil service of chucking system



- > Remove the rotary instrument.
- > Use the HPI adaptors REF 07807000 and REF 02693000.
- > It is possible to oil the chucking system in both chambers.



❶ Close the sliding window.



❸ Press the »Start« button twice.

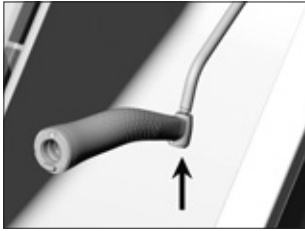


❷ Insert the adaptor with the coolant outlet facing downwards.



The start button illuminates purple.

Hygiene and maintenance – oil service of chucking system



- ④ Align the instrument with the coolant outlet.



- ⑤ Press the »Start« button.



The oil service is performed.



- > The LED flashes purple.
- > The oil service runs automatically and takes approx. 5 seconds.



Wear protective clothing (respiratory protection).
Aerosol mist escapes.

Hygiene and maintenance – oil service of chucking system

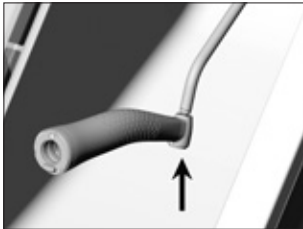


The oil service has completed successfully.



- > The LED for the chamber and the start button are purple.
- > A signal tone sounds.

Continuing the oil service

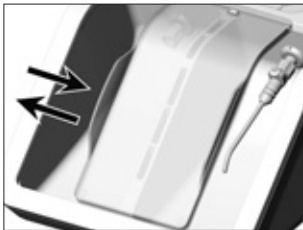


- 6 Align the instrument with the coolant outlet.

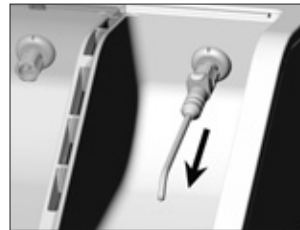


- 7 Press the »Start« button.

Finishing the oil service



- 8 Open and close the sliding window.
The start button LED is green.



- 9 Remove the adaptor.

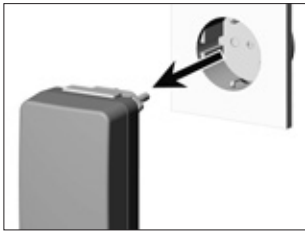
9. Cleaning and disinfection of the Assistina TWIN



W&H recommends cleaning the medical device at least once daily or as required.

Device

Preparation



❶ Switching OFF

Unplug the device from the mains supply.



❷ Remove the sliding window.

Cleaning and disinfection of the Assistina TWIN



Follow your country-specific directives, standards and guidelines in relation to the disposal of process fluids and to cleaning and disinfection.

Device

Manual cleaning and disinfection of the interior and exterior



Clean the chambers with a dry cloth.

Wipe-disinfect the exterior and the chambers.

- > Wiping disinfection is recommended.
- > Only use disinfectants which have no protein-fixing effect.
- > Only use only disinfectants which do not contain chlorine and which are certified by officially recognised institutes.
- > Observe the manufacturer's instructions on use of the disinfectant.

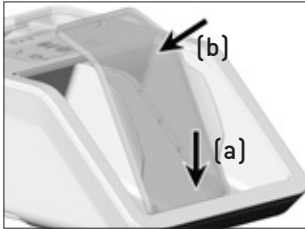
Sliding window

Manual cleaning and disinfection of the interior and exterior

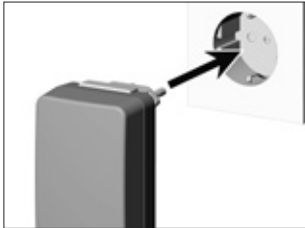
- > Rinse the sliding window off with demineralized water (<38 °C) and wipe-disinfect.

Cleaning and disinfection of the Assistina TWIN

Start-up after cleaning and disinfection



❶ Insert the sliding window.

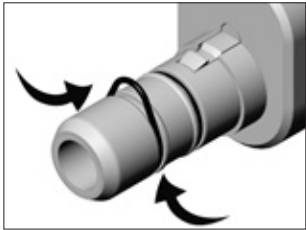


❷ **Switching ON**
Connect the device to the mains supply.

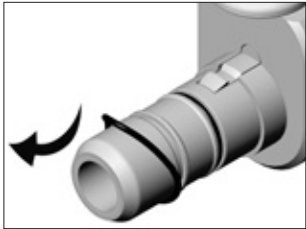
10. Maintenance – replacing O-rings



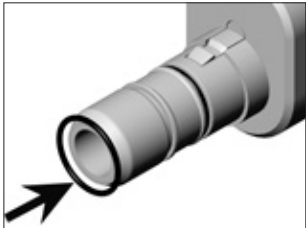
Damaged or leaking O-rings should be replaced immediately.
Do not use sharp tools!



❶ Firmly squeeze the O-ring between your thumb and index finger so that it forms a loop.



❷ Pull off the O-ring.



❸ Slide on a new O-ring.

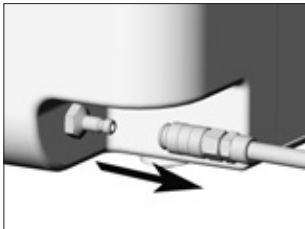
Maintenance – replacing the air filter



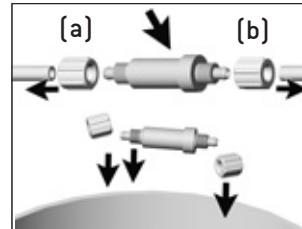
Switch off the central air supply before replacing the air filter.



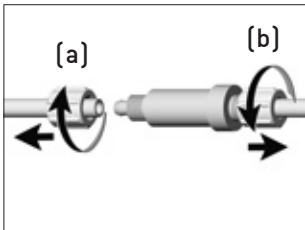
- > Replace the air filter whenever it is dirty or at least 1x per year.
- > Only use clean, filtered compressed air.



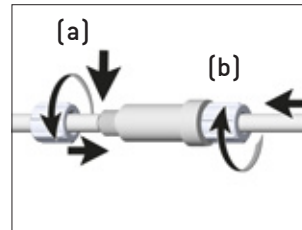
- 1** Removing the air connection hose



- 3** Replace the air filter and union nuts [a, b].






- 2** Open the union nuts [a, b] by screwing them anti-clockwise and pull them off.






- 4** Screw on the union nuts [a, b] by screwing them clockwise. Connect the air connection hose.



11. Error messages

| LED display | Description | Solution |
|--|---|--|
|  <p data-bbox="204 409 309 430">No LED lit up</p> | <p data-bbox="437 266 702 288">Device in standby mode</p> <p data-bbox="437 329 462 351">or</p> <p data-bbox="437 385 893 407">Device not connected to the mains supply</p> | <p data-bbox="943 266 1241 288">> Press the »Start« button.</p> <p data-bbox="943 385 1251 407">> Connect the power supply.</p> |
|  <p data-bbox="108 639 405 686">> The LED for the chambers <u>and</u> the start button are red</p> | <p data-bbox="437 493 619 516">Electronics error</p> | <p data-bbox="943 493 1369 516">> Unplug device and plug back in again.</p> <p data-bbox="943 527 1241 549">> Press the »Start« button.</p> <p data-bbox="943 583 1219 605">Same error occurs again:</p> <p data-bbox="943 639 1422 686">> Send the entire unit to an authorized W&H service partner.</p> |
|  <p data-bbox="185 866 331 913">LED for chambers are orange</p> | <p data-bbox="437 721 692 743">Sliding window is open.</p> | <p data-bbox="943 721 1235 743">> Close the sliding window.</p> |



Error messages

| LED display | Description | Solution |
|---|--|---|
|  <p>The start button LED is blue</p> | <p>Problem with air supply</p> | <p>> Restore the air supply.</p> |
|  <p>The LED for the right <u>or</u> left chamber is red start button LED is green</p> | <p>The maintenance process did not complete successfully.</p> | <p>> Press the »Start« button. > Repeat the maintenance process.</p> |
|  <p>The LED for the right <u>or</u> left chamber is red / start button LED is blue</p> | <p>The maintenance process did not complete successfully – problem with air supply</p> | <p>> Restore the air supply. > Press the »Start« button. > Repeat the maintenance process.</p> |



Error messages

| LED display | Description | Solution |
|--|---|---|
|  <p>The LED for the right <u>or</u> left chamber, the W&H Service Oil LED <u>and</u> W&H Active Fluid LED are red / start button LED is green</p> | <p>The initial filling did not complete successfully.</p> | <ul style="list-style-type: none"> > Check if the cartridges are: <ul style="list-style-type: none"> > connected correctly; > empty (replace cartridge). > Press the »Start« button. > Repeat the initial filling. |
|  <p>The LED for the right <u>or</u> left chamber, the W&H Service Oil LED <u>and</u> W&H Active Fluid LED are red / start button LED is blue</p> | <p>The initial filling did not complete successfully. Problem with air supply</p> | <ul style="list-style-type: none"> > Restore the air supply. > Press the »Start« button. > Repeat the initial filling. |

Error messages

| LED display | Description | Solution |
|---|---------------------------------|---|
|  <p>The W&H Service Oil <u>and</u> W&H Active Fluid LED are orange</p> | The cartridges are almost empty | > Replace the cartridges as soon as possible. |
|  <p>The W&H Service Oil <u>and</u> W&H Active Fluid LED are red</p> | The cartridges are empty | > Replace the cartridges. > Carry out the initial filling. |

Error messages

| LED display | Description | Solution |
|--|--|--|
|  <p>The LED for the right or left chamber is red The start button LED is purple</p> | <p>The oil service of the chucking system did not complete successfully.</p> | <ul style="list-style-type: none"> > Press the »Start« button. > Repeat the oil service. |
|  <p>The LED for the right or left chamber is red start button LED is blue</p> | <p>The oil service of the chucking system did not complete successfully. Problem with air supply</p> | <ul style="list-style-type: none"> > Restore the air supply. > Press the »Start« button. > Repeat the oil service. |



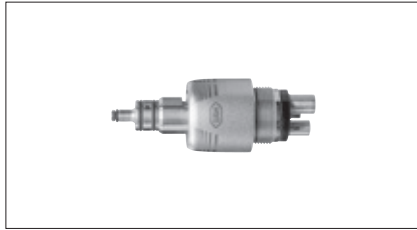
If any of the described problems cannot be corrected by the remedy provided above, the unit will need to be inspected by an authorized W&H service partner (see page 53).

- > Disconnect the device from the air connection hose and power supply unit.
- > Remove the instruments and cartridges from the device.

12. W&H Accessories and spare parts



Use only original W&H accessories and spare parts or accessories approved by W&H!



02690400

Adaptor for all W&H products
with Roto Quick system



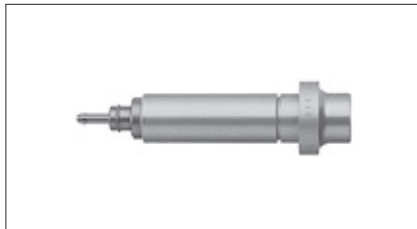
02083500

Borden 2/3-hole adaptor
for turbines with a fixed connection



02679000

Adaptor for detachable
contra-angle handpiece heads



02691000

Adaptor for transmission instruments
Sirona T1 CLASSIC



02692000

Adaptor for Sirona turbines
from the series T1, T2, T3



04713200

Adaptor for KaVo
Multiflex®* connection

(*Multiflex® is a registered trademark
of KaVo GmbH, Germany)

W&H Accessories and spare parts



05204600

Adaptor for Entran
contra-angle head



07477400

HPI adaptor for
Assistina TWIN MB-302



02693000

Adaptor for oil service
chucking system



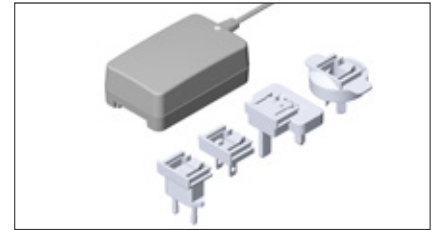
02675200

Air filter



02697000

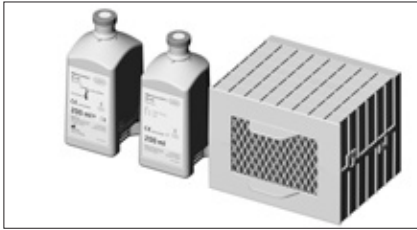
Air connection hose (2 m)



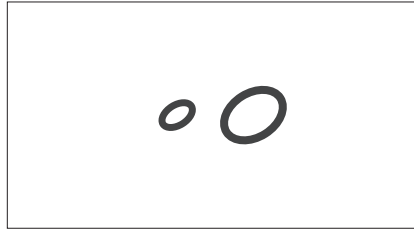
07477500

Power supply unit MB-302

W&H Accessories and spare parts



07484000
TWIN Care SET
MB-302



02695700
O-ring, HPI adaptor, rotation
02060100
O-ring, Roto Quick adaptor, large
02060200
O-ring, Roto Quick adaptor, small

13. Servicing

Repairs

If defects occur, always send in the complete device.

Returns

- > Refer all questions to an authorized W&H service partner (see page 53).
- > Always return devices in their original packaging.

14. Technical data

| Assistina TWIN | MB-302 |
|--------------------------------|--|
| Supply voltage: | 100 – 240 V AC |
| Permitted voltage fluctuation: | ±10% |
| Nominal current | 0.4 – 0.2 A |
| Frequency: | 50 – 60 Hz |
| Max. power consumption: | 18 VA |
| Air consumption: | approx. 40 NI/min. |
| Operating pressure: | 5 – 10 bar (controlled via an integrated, automatic pressure controller) |
| Volume: | 60 dB |
| Dimensions in mm (WxDxH): | 297 x 435 x 190 mm |
| Weight: | 3.8 kg |
| Capacity: | 200 ml W&H Active Fluid, MC-302 200 ml W&H Service Oil F1, MD-302 |

Technical data

Ambient conditions

Temperature during transport:

0 °C to +50 °C

Temperature during storage:

+5 °C to +40 °C

Air humidity during storage and transport:

8% to 80% (relative), non-condensing

Ambient temperature during operation:

+10 °C to max. +40 °C

Air humidity during operation:

15% to 80% (relative), non-condensing

Pollution level:

2

Overvoltage category:

II

Altitude:

up to 3,000 m above sea level

15. Disposal



Ensure that the parts are not contaminated on disposal.



Follow your local and national laws, directives, standards and guidelines for disposal.

- > Waste electrical equipment
- > Accessories and spare parts
- > Packaging

Explanation of warranty terms

This medical device has been manufactured with great care by highly qualified specialists. A wide variety of tests and controls guarantee faultless operation. Please note that claims under warranty can only be validated when all the directions in the instructions for use have been followed.

As the manufacturer, W&H is liable for material or manufacturing defects within a warranty period of 12 months from the date of purchase.

We accept no responsibility for damage caused by incorrect handling or by repairs carried out by third parties not authorized to do so by W&H.

Claims under warranty – accompanied by proof of purchase – must be sent to the vendor or to an authorized W&H service partner. The provision of service under warranty extends neither the warranty period nor any other guarantee period.

12 month warranty

Authorized W&H service partners

Find your nearest W&H service partner at <http://wh.com>

Simply go to the menu option »Service« for full details.

Alternatively please contact:

W&H (UK) LIMITED, Unit 6, Stroud Wood Business Centre, Park Street, St Albans, Hertfordshire AL2 2NJ, United Kingdom

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